



July 01, 2020

To our valued clients:

In light of the extended COVID-19 pandemic, and consequently the additional difficulties related to travel, we have expanded our normal multi-party inspection services. We are now offering:

Unattended Inspection Services: In the event that all parties agree on the testing to be performed and do not desire live observation or input into the testing, EPI MTG will carry out a provided testing protocol and thoroughly document the steps taken. If requested, video camera documentation is available for records.

Remote Witness Inspection Services: If some or all parties are unavailable to travel to EPI MTG for a scheduled multi-party inspection, we now offer full Remote Viewing capabilities.

What this means:

- Webcams with full hi-resolution video & audio are available in the primary inspection room, the shop for viewing large-scale disassembly and cutting, as well as mechanical and chemical testing.
- Live screen sharing is available on all microscope computer screens to allow real-time viewing of the samples with the stereo microscopes, metallographs, and Scanning Electron Microscope.

Live remote witness capabilities allow for real-time discussion of object manipulation, data and findings, requests for specific photographs and dimensional measurements to be collected, and full feedback from attendees.

Upon completion of the testing protocol the data will be distributed via CD, DVD, flash drives, or cloud-based file sharing as agreed to by the responsible party/parties.

For further testing inquiries or requests for specific accommodations, please email us at info@epimtg.com or call our main number (281) 363-9997.

Respectfully,

A handwritten signature in blue ink that reads 'Adam Cook'.

Adam M. Cook
Lab Manager, Sr. Engr